

7th Floor Office Tower, Bedford Centre, Smith Street, Bedfordview
P O Box 752189, Gardenvue, 2047, Republic of South Africa

Company Registration Number: 2009/015923/07 | VAT Registration Number: 4020257368

Tel. No.: 011 615 7529 | Fax: 011 615 9360 | Website: www.engineeringace.co.za

ENGINEERING CLAIMS PROCEDURE – CONTRACTOR ALL RISK: *

1. A completed AC&E Contract Works Claim Form which includes the following information to register the claim:
 - a. Identifiable date of loss;
 - b. Contract Details (Description, value & construction period);
 - c. Detailed description of how the loss and/or damage occurred;
 - d. The claim form must be signed by the Insured.
2. The appointment of an assessor shall be in the discretion of the Insurers (generally only if the repair quotation is more than R100,000.00).
3. Please take note:
 - a. Insurers do not give authorization for repairs.
 - b. Further information will be required, such as but not limited to:
 - i. The Contract Data/Annexures to the contract;
 - ii. Bill of Quantities;
 - iii. Detailed breakdown of the costs being claimed.
 - c. It is the Insured's obligation to take reasonable precautions and mitigate any further damage.
 - d. Insurers will not be held liable for any increase in prices due to the Insured's late notification and/or failure to attend to repairs timeously (subject to Policy terms and conditions).
 - e. Settlement of a claim shall only be done upon the final assessment of costs after completion of the repairs.
4. In the case of theft, kindly take note that tools or equipment are not covered under a Contractor All Risk Policy (subject to any special terms and conditions).
5. The claim turnaround time can only be minimized if all the necessary information is provided promptly.
6. Insurer's rights remain strictly reserved should the Insured's failure to provide requested information timeously prejudice the claim assessment.

*Please take note that the above claims procedure information shall not negate and/or replace the applicable Policy Terms and Conditions and indemnity under the Policy is subject to the relevant Policy Terms and Conditions.