

# RED NOTICE:

# SANTAM SCAM ALERT

## FRAUDULENT EMAIL ALERT – BEWARE OF SCAM EMAILS CLAIMING TO OFFER REFUNDS

Santam has been made aware of a **malicious email scam** falsely claiming to be from the company and promising a refund. This fraudulent email urges recipients to claim the false refund within **24 to 72 hours**.

We wish to warn the public and our valued policyholders that **this email is a scam**. Santam is **not offering any refunds** and will only communicate with policyholders through official channels, such as your broker or other verified communication methods.

If you receive this fraudulent email:

- **Do not respond or click on any links.**
- **Delete the email immediately.**
- **If in doubt, contact JVC Insurance Brokers or Santam directly at 0860 444 444.**

Your security is our priority.

Please remain vigilant and report any suspicious communication.